

Follow-up Visits

It is important that you schedule necessary follow-up appointments, and that you show up for your appointments on time. As an established patient, walk-in appointments are accepted as the schedule allows.

Special Programs and Additional Services

(*By Appointment)

- Best Chance Network Women's Cancer Screening Services*
- OB-GYN Services
- Substance Abuse/Mental Health Counseling Services*
- Case Management Services
- Infectious Disease (HIV) Services*
- Pediatric Kidney Disease* (by referral)
- School/Sports Physicals*
- Well Child Check-Ups and Immunizations*
- Hispanic Translation
- On-Site Pharmacy Services
- Medication Assistance Programs*
- Transportation Services*

Thank you for choosing SFHC for your healthcare needs!



Mission

Sumter Family Health Center is a comprehensive primary health care practice dedicated to building a healthy community and improving the individual health, well-being, and quality of life of each person we serve.

We Are Committed To:

- Being the healthcare provider of choice for people of all ages;
- Providing high-quality care in a patient focused manner;
- Equipping our patients with the knowledge, ability, and motivation to make healthy choices and live healthy lives;
- Eliminating the barriers caused by financial circumstances or social situations that may prevent people from having access to healthcare; and
- Continually improving the quality of care and service we provide

Priority Service Areas

- Primary Care Services
 - Pediatrics & Adult Health
- OB-GYN Services
 - Board Certified OB-GYN Physicians & Certified Nurse Midwives
- On-Site Pharmacy Services
 - 340b Drug Pricing Program
 - Sliding Fee Scale Applies

Are you searching for a medical home?

Sumter Family Health Center ("SFHC")

May Be Your Answer!

Sumter:

1278 North Lafayette Drive

(803) 774-4500

Pinewood:

25 East

Clark Street

SFHC offers a full range of wellness programs & comprehensive healthcare services.

www.sumterfhc.com

Hours of Operation

Sumter Office:

Mon, Tues, & Fri: 8:00 a.m. — 5:00 p.m.

*Wed: 8:00 a.m. — 1:00 p.m.

Thurs: 8:00 a.m. — 7:00 p.m. (Extended Hours)

Pinewood Office:

Mon, Thurs, & Fri: 8:00 a.m. — 5:00 p.m.

*Wed: 8:00 a.m. — 1:00 p.m.

Tues: 8:00 a.m. — 7:00 p.m. (Extended Hours)

*Please note the Pharmacy will close at 1:00p.m. as well.

Available Staff

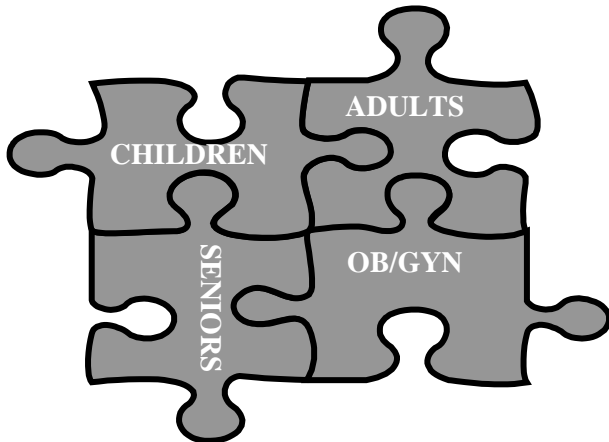
SFHC is staffed by Physicians, Physician Assistants, Nurse Practitioners, Certified Nurse Midwives, Nurses, Social Workers, & other supportive staff.



SFHC's staff will help you get well when you are sick and stay healthy.

Who Can Receive Services?

SFHC provides healthcare services to infants, children, pregnant women, and adults.



What You Can Expect

From Us:

- Thoughtful and polite care;
- Education regarding your health, illness, and treatment; and
- The best care that SFHC is able to provide.

What We Expect From You:

- Allow SFHC to be your medical home;
- Do not use the Emergency Room at the hospital unless you have a true medical emergency;
- Schedule your appointments, keep your appointments and BE ON TIME;
- Make financial arrangements when necessary; and
- Follow discharge instructions and ask questions if/when you do not understand

Your Registration Checklist



(Registration is required on or before your first visit.)

- Proof of identification
- Insurance cards (Private Insurance, Medicare, Medicaid, Other)
- Proof of address
- Proof of income if requesting discount

No Insurance...

No Problem!

Bring the following items to your first appointment:

- Your last two payroll check stubs;
- Proof of unemployment; food stamps; housing; and/or child support;
- Social Security Income Statement;
- Previous year's income tax return; and
- Any other source of household income

Once we have reviewed your information, we will assist you in filling out an application for financial assistance.

There is a \$25.00 "MINIMAL" fee for each visit, regardless of the discount given.

If you do not have insurance, you may also qualify for assistance with your medications.

Payment Arrangements



SFHC accepts most private Insurances; Medicare; and Medicaid (including Medicaid HMO's). If there is a co-payment or deductible for your plan, payment is expected at the time of service.

If you're uninsured, a **Sliding Fee Scale** is provided which determines the rate of your discount based upon your family size and income. SFHC will work with you to set-up a payment plan if needed; **the \$25.00 minimum fee is expected at each visit.**